



MULTI AWARD WINNING SECURE PAYMENTS PROVIDER

PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by noncompliance and data loss.

Our mission at PCI Pal is to safeguard reputation and trust by providing our customers with secure Cardholder Not Present payment solutions for contact centres and businesses.

Our products secure payments and data in any business communications environment, including voice, chat, social, email, and contact centre. We are integrated to, and resold by, some of the world's leading business communications vendors, as well as major payment service providers.

The entirety of the product base is available from our global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and we are proud to work with some of the largest and most respected brands in the world.

REMOTE WORKING SOLUTIONS

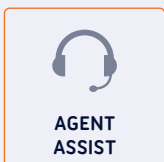
With many contact centre agents now working from home during these unprecedented times, PCI Pal cloud-based solutions give organisations the ability to securely handle customer credit and debit card payments, while also complying with PCI DSS guidelines.

The concept of working remotely is nothing new, around 4 million UK employees currently do this regularly, and in the US, roughly 50% of businesses offer remote working patterns. In the current climate those businesses who have not considered remote working are now having to, and fast. On the face of it working from home seems relatively easy to implement, but it's not without its challenges. A prime example of this and a question the PCI Pal team are increasingly being asked is 'Can we take payments remotely and securely?' Yes.

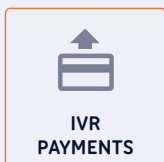
Contact centres taking payments are looking to adapt and adjust their compliance strategy without negatively impacting the customer journey. That's where PCI Pal cloud-based solutions come in. With solutions such as Agent Assist, Digital, and IVR, the customer journey remains the same no matter where your contact centre agents are based. Our DTMF masking solutions descope the payment process, providing a superior level of security and a greater customer experience.

"A properly designed and deployed DTMF-masking solution can take not only the telephony environment, but also the agent environment and CRM system out of scope."

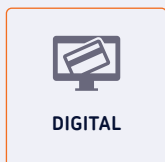
PCI Security Standards Council. (Protecting Telephone Based Payment Card Data)



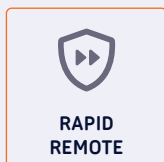
AGENT ASSIST



IVR PAYMENTS



DIGITAL



RAPID REMOTE

CHOOSING THE RIGHT SOLUTION FOR YOUR BUSINESS

CALL US TO DISCUSS YOUR SPECIFIC NEEDS WITH THE TEAM



OUR DIFFERENCE

Our globally accessible cloud solutions integrate with payment providers and are carrier, phone, digital and CRM system agnostic.

We are committed to providing a first class service to our clients and partners and are constantly working to stay at the forefront of PCI compliance and best practice.

At PCI Pal, we work with our partners, merchants, contact centres and other enterprises to build robust and secure cloud payment solutions. By dedicating ourselves to the focused pursuit of easy to integrate and simple to deploy technology, we will provide the most compelling value proposition to our partners and customers to solve the challenge of achieving and maintaining compliance. Safeguarding reputations and building trust.

WHO WE WORK WITH

PCI Pal works with organisations across the globe that take payments via contact centres to descope their environments from the requirements of the Payment Card Industry Data Security Standard (PCI DSS) and to safeguard their customers data. PCI Pal has extensive experience and successes in a range of verticals.



UTILITIES



PUBLIC SECTOR



LEISURE



RETAIL



FINANCIAL SERVICES



LOGISTICS

SOME OF OUR PARTNERS



OUR ACCREDITATIONS



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